



TERMS & CONDITIONS

CLIENT means the person named in the booking.
COMPANY means Picnic Cheer

PACKAGE PRICES

The package price includes travel to and from the venue, as agreed and confirmed at booking time. Any third party vendors, and their setup and removal, are the responsibility of the Client.

We are not licensed to supply alcohol. We recommend you check with the local authorities regarding the consumption of alcohol at your preferred location.

TRAVEL

BunburyGeographe: Set down and pick up for booking locations greater than 60km from Myalup, WA may incur an additional charge based on distance and travel time, to be negotiated at time of booking.

Perth: Locations out of the greater metro suburbs may incur an additional charge and will be discussed at time of booking.

PAYMENT

Package prices are in Australian Dollars.

A non-refundable 30% deposit is required to secure the booking date and time, payable by direct bank transfer to:

BSB 062692 Account No: 77633216

The remaining balance must be paid 14 days prior to the booking date.

Bookings made less than 2 weeks prior to the event date must be paid in full to secure the date and time.

Vouchers require full payment for the preferred package prior to handover.

VENUE

The Client's specific preferred location will always be the priority. However sometimes due to access, parking and availability the exact location may not be possible. Picnic Cheer will select the best possible location based on the request at the booking time. It is the responsibility of the Client to ensure there are no Shire restrictions on the preferred location, including booking requirements.

Major changes of venue after booking confirmation must be advised and confirmed 48 prior to the event.

Weather restrictions and potential changes to venue will always be discussed and confirmed with the Client prior to the day.

CANCELLATIONS

Cancellations due to severe weather on the booking day, given that an alternative venue could not be found, will be rescheduled within 3 months, where a suitable date is available.

Client cancellations may be subject to a fee.

The 30% deposit at booking is non-Refundable.

If the booking is cancelled 72 hours prior to the event date, and payment has been made, Picnic Cheer will refund the package fee minus the 30% deposit.

USE OF EQUIPMENT/ DAMAGE CLAUSE

All the equipment supplied and setup is the property of Picnic Cheer.

It is under the responsibility of the Client during the event booking times and must not be left unattended.

A Picnic Cheer member will meet you on your arrival at the beginning of your event. The Client must wait for a Picnic Cheer member at the end of the event to ensure handover.

Significant damage or loss to any equipment and/or if significant cleaning is required will incur charges to the Client, at a \$50 fee.

Picnic Cheer promotes a non-smoking environment and requests no smoking at any booking. Any smoke damage or cigarette burns will be charged to the Client.

PRIVACY POLICY

Picnic Cheer reserves the right to use any photos for promotional purposes. Picnic Cheer will not share any personal details received during the booking process to any third parties. Your details will only be available to Picnic Cheer staff for the purpose of contacting you regarding your booking and for marketing Picnic Cheer future events.

COVID RESTRICTIONS

Any restrictions due to COVID lockdowns or number restrictions that affect a booking will be discussed with the Client at that time.